

## **INMATE TELEPHONE SERVICES AT LATAH COUNTY JAIL**

If you would like additional information about Telmate's inmate calling services, please click the following link: <http://www.gettingout.com>

Latah County Sheriff's Department has contracted with Telmate to provide inmates and their family and friends with easy-to-use inmate telephone calling services at affordable rates. To help the inmates stay connected with the outside world, Telmate provides the following multiple calling options.

**1. Collect Calls** - Inmate places a collect call that is accepted and paid for by the party they are calling e.g. the friends and family members.

Note: Inmates CANNOT make Collect Calls to Cell Phones, Business Phones or numbers that are blocked from receiving collect calls.

**2. Destination Number Prepaid Account**— Prepaid call accounts are set up by the called party (e.g. the inmate's family/friends.) to eliminate the problem of collect call blocks.

Inmates can place prepaid calls to cell phones, office phones, hospitals and other commercial phone numbers that normally do not accept collect calls. When an inmate calls the end user, the call charges are deducted from the called party's prepaid account.

**3. Inmate Prepaid Account** – Friends and Family add money to an inmate's prepaid account, allowing the inmate to call any unblocked number they choose.

Inmate Family/Friends and others can easily and quickly set up a Prepaid Call Account, add money to an Inmate Prepaid Account, or Inmate Trust account by one of the following methods:

- Call Telmate toll-free at [1-866-516-0115](tel:1-866-516-0115)
- Via Telmate's Website at <http://www.gettingout.com>
- Via Facility Kiosk located in the lobby of Latah County Sheriff office

Note: Telmate allows a ONE TIME, 1-MINUTE Complimentary Free call between the inmate and the called party when the number that the inmate is trying to call is blocked from receiving collect calls.

Blocking / Unblocking Numbers: Telmate's inmate telephone service allows you to block your number so that inmates at the Latah County Jail cannot call your number.

For any Customer Service Issues regarding Inmate Telephone Services, please contact Telmate at [1-866-516-0115](tel:1-866-516-0115)

## **INMATE VOICE MAIL**

Friends and Family can now leave inmates' a voice mail message up to 3 minutes for only \$1.25. Just call [1-866-516-0115](tel:1-866-516-0115) and follow the prompts.